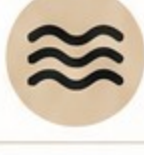




# CONTACT INFORMATION

| DEPARTMENT                                                                                                                                                                                                                               | HOURS / NOTES       | PHONE NUMBER | OPTION                                |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|--------------|---------------------------------------|
|  <b>Front Desk</b><br>Includes: <ul style="list-style-type: none"><li>• Guest Services</li><li>• Shuttles</li><li>• Pools &amp; Spas</li></ul>         | Open 24/7           | 541-923-2453 | Option 7                              |
|  <b>Housekeeping</b>                                                                                                                                   | 7:30-4:00 pm/7 days | 541-923-9630 |                                       |
|  <b>Maintenance</b>                                                                                                                                    | 7:30-6:00 pm/7 days | 541-604-9750 |                                       |
|  <b>Resort Sports Center</b>                                                                                                                           | Hours per Season    | 541-923-9627 |                                       |
|  <b>Eagle Crest Golf</b>                                                                                                                               |                     | 541-923-4653 |                                       |
|  <b>Owner Reservations</b><br>Contact for: <ul style="list-style-type: none"><li>• Reservation Info</li><li>• Trades</li><li>• Exchange Info</li></ul> |                     | 855-682-4786 | Option 1                              |
|  <b>HOA Administration</b>                                                                                                                             |                     | 541-548-9300 |                                       |
|  <b>Aerie Café</b>                                                                                                                                     | Hours Vary          | 541-504-3870 |                                       |
|  <b>Billing</b>                                                                                                                                        |                     | 541-504-4364 |                                       |
|  <b>Pools &amp; Spas</b>                                                                                                                               | 7:00 – 4:00 pm      | 541-604-4926 | After hours<br>call the<br>Front Desk |